

# MONITORING INFORMATION

## COUNCIL OUTCOME INDICATORS

The Council's outcomes are our overall 10-year aspirations for the city. They were developed in response to the city and regional community outcomes processes and reflect the community aspirations set down in those processes.

The Council outcomes reflect areas of the city we are able to influence, whereas community outcomes reflect the community's overall aspirations including areas we have limited ability to influence (for example, affordability of public health services and diversity of the media). The following indicators have been developed to assess achievement of our Council outcomes. Over time we expect to see improvement across all areas. The information provided below contributes to the 'Progress towards our outcomes' discussions found within each strategy section.

(We use some acronyms. GIS: Geographic Information Systems; PWT: Positively Wellington Tourism; LTNZ: Land Transport New Zealand; BERL: Business and Economic Research Ltd; TEC: Tertiary Education Commission.)

## URBAN DEVELOPMENT OUTCOME INDICATORS

COMMUNITY OUTCOMES	COUNCIL OUTCOMES	COUNCIL OUTCOME INDICATOR	SOURCE	DATA
<p>Wellington will protect its heritage buildings and ensure that new developments are sympathetic to them.</p> <p>Urban development will support Wellington's uniqueness as a compact harbour city.</p> <p>Wellington's thriving suburban and rural centres will offer enhanced services and lifestyle choices.</p> <p>Wellingtonians will feel safe in all parts of the city.</p> <p>Wellington's urban development and buildings will be energy efficient.</p> <p>Wellington will be pedestrian and cyclist friendly.</p> <p>Wellington's transport system will be designed to meet the needs of its people efficiently and sustainably.</p>	<b>More Liveable</b>	Residents' perceptions that Wellington is a great place to live.	<i>WCC Resident Survey</i>	2006 = 96%; 2007 = 93%; 2008 = 95%; 2009 = 94%.
		Residents' perceptions that Wellington offers a variety of places to live, work and play.	<i>WCC Resident Survey</i>	(2006, 2007, 2008, 2009) Live: 95%, 90%, 92%, 94%; Work: 82%, 78%, 80%, 78%; Play: 94%, 93%, 91%, 93%.
		Population density – central city area, 'Growth Spine,' inner-city residential, outer residential, suburban centres (long-term indicator).	<i>WCC GIS</i>	(2001, 2006) Central city: 5,844, 8,547 people; 'Growth Spine:' 18,348, 22,293 people; Inner city: 23,559, 25,227 people; Outer residential: 98,718, 108,402 people; Suburban centres: 2,295, 3,105 people.
	<b>More Prosperous</b>	Value of commercial and residential building consents	<i>Statistics NZ</i>	(2006, 2007, 2008, 2009 March year-end) Commercial: \$363.7m, \$225.1m, \$328.8m, \$318.7m; Residential: \$145.5m, \$131.1m, \$179.1m, \$203.7m.
	<b>More Compact</b>	Building density (buildings per hectare) – central city area, 'Growth Spine,' inner-city residential, outer residential, suburban centres (long-term indicator).	<i>WCC GIS</i>	(2002, 2006) Central city: 7.40 build/hect (1,797 build), 7.43 build/hect (1,805 build); 'Growth Spine:' 12.21 build/hect (8,918 build), 13.23 build/hect (9,659 build); Inner city: 32.90 build/hect (10,127 build), 33.63 (10,353 build); Outer residential: 19.55 build/hect (68,792 build), 20.84 build/hect (73,350 build); Suburban centres: 6.63 build/hect (1,958 build), 7.14 build/hect (2,106 build).
		Proportion of houses within 100m of a public transport stop.	<i>WCC GIS</i>	2006 = 48%; 2008 = 48%.
	<b>Safer</b>	Residents' perceptions of safety issues (urban design focussed)	<i>WCC Resident Survey</i>	(2007, 2008, 2009) Graffiti: 59%, 64%, 56%; Poorly lit or dark public areas: 51%, 53%, 48%; Vandalism: 47%, 45%, 34%; Poorly maintained or dangerous public areas (parks, streets, paths): 40%, 42%, 34%.
	<b>Sense of Place</b>	Residents' perceptions that heritage items contribute to the city's unique character.	<i>WCC Resident Survey</i>	2006 = 91%; 2007 = 86%; 2008 = 91%; 2009 = 95%.
		Residents' perceptions that heritage items contribute to their local community's unique character.	<i>WCC Resident Survey</i>	2006 = 79%; 2007 = 72%; 2008 = 74%, 2009 = 83%.
		New Zealanders perception that Wellington is an attractive destination.	<i>WCC Resident Survey</i>	2006 = 81%; 2007 = 75%; 2008 = 79%; 2009 = 80%.
Residents' rating of sense of pride in the way their city looks and feels.		<i>WCC Resident Survey</i>	2007 = 87%; 2008 = 86%; 2009 = 88%.	

# TRANSPORT OUTCOME INDICATORS

COMMUNITY OUTCOMES	COUNCIL OUTCOMES	COUNCIL OUTCOME INDICATOR	SOURCE	DATA
Wellington's transport system will be designed to meet the needs of its people efficiently and sustainably. Wellington's public transport system will be accessible and affordable for all. Wellington will be pedestrian and cyclist friendly. Wellington's traffic will flow smoothly through and around the city and suburbs. Links by land, air and sea will meet the needs of people and enterprises. Wellington will have clear directional signage.	<b>More Liveable</b>	Public transport convenience – Residents' perceptions.	<i>WCC Resident Survey</i>	2007 = 79%; 2008 = 77%; 2009 = 80%.
		Public transport affordability – Residents' perceptions.	<i>WCC Resident Survey</i>	2007 = 78%; 2008 = 75%; 2009 = 72%.
		Peak travel times – central city to the airport	<i>WCC Infrastructure</i>	Central city to the airport: 2007 = 9.1m; 2008 = 8.2m; 2009 = 10.04m
		Peak travel times – suburbs to the airport.	<i>WCC Infrastructure</i>	Johnsonville to the airport: 2007 = 19.8m; 2008 = 18.5m; 2009 = 21.8m.
	<b>More Prosperous</b>	Cargo loaded and unloaded at Wellington Seaport and Airport (tonnage).	<i>WCC Resident Survey</i>	(2007, 2008, 2009 March year-end) Loaded: 783,715 tonnes, 781,221 tonnes, 749,092; Unloaded: 1,080,660 tonnes; 1,246,324 tonnes, 1,306,771 tonnes.
	<b>More Sustainable</b>	Mode of transport used by residents to come into the CBD – by car, bus, walking, train, and cycling.	<i>WCC Resident Survey</i>	(2007,2008, 2009) Car: 45%, 46%, 36%; Bus: 28%, 28%, 33%; Walking: 10%, 15%, 17%; Train: 6%, 6%, 5%; Cycle: 7%, 4%, 4%.
		Total fuel used on Wellington roads, per capita.	<i>WCC Infrastructure</i>	2005/06 = 709.8 l/person (133.8 million litres); 2006/07 = 706.0 l/person (134.5 million litres). No update available for 2007/08 or 2008/09 as a new model is being developed by GWRC.
	<b>Better connected</b>	Driver perceptions that the transport system allows easy movement around the city	<i>WCC Resident Survey</i>	2007 = 64%; 2008 = 72%; 2009 = 75%.
		Pedestrian perceptions that the transport system allows easy movement around the city	<i>WCC Resident Survey</i>	2007 = 92%; 2008 = 91%; 2009 = 93%.
		Residents' perceptions that the city's transport system allows easy access from the suburbs to the city	<i>WCC Resident Survey</i>	2007 = 77%; 2008 = 75%; 2009 = 80%.
Residents' perceptions that peak traffic volumes are acceptable.		<i>WCC Resident Survey</i>	2007 = 55%; 2008 = 58%; 2009 = 64%.	
Residents' perceptions that there are barriers to using their preferred mode of transport.		<i>WCC Resident Survey</i>	2007 = 26%; 2008 = 27%; 2009 = 25%.	
Frequency of children walking to and from school.		<i>WCC Resident Survey</i>	(2008, 2009) Everyday = 37%, 39%; 3-4 days a week = 19%, 17%; 1-2 days a week = 5%, 10%; Never = 34%, 30%.	
<b>Safer</b>		Residents' perceptions of safety issues (transport focussed issues).	<i>WCC Resident Survey</i>	(2007, 2008, 2009) Car theft = 59%, 52%, 49%; Dangerous driving = 59%, 56%, 51%; Traffic (including busy roads and lack of pedestrian facilities) = 47%, 39%, 43%.
	Road crashes.	<i>LTNZ</i>	(2006, 2007, 2008) Total crashes: 415, 515, 557; Fatal crashes: 7, 2, 5; Serious: 60, 87, 87.	
	Social cost of crashes – includes loss of life estimates.	<i>LTNZ</i>	Wellington City <sup>1</sup> : 2006 = \$100,984,980; 2007 = \$103,084,144; 2008 = \$114,415, 646.	

<sup>1</sup> This is reported in June 2008 dollars.

# ECONOMIC DEVELOPMENT OUTCOME INDICATORS

COMMUNITY OUTCOMES	COUNCIL OUTCOMES	COUNCIL OUTCOME INDICATOR	SOURCE	DATA
<p>Wellington will have an increasing diversity of vibrant, internationally competitive businesses and industries of all sizes, and sustainable employment opportunities.</p> <p>Wellington will become a centre of excellence for education and training, and the promotion of entrepreneurship.</p> <p>Wellington will be a prime tourist and conference destination, with diverse and changing attractions that fit and highlight Wellington's best features.</p> <p>Wellington's thriving suburban and rural centres will offer enhanced services and lifestyle choices.</p> <p>Wellington will have venues that suit a range of events and reflect the needs of the city.</p>	<b>Sense of Place</b>	Visitor numbers - international	<i>Statistics NZ</i>	2007 = 684,200; 2008 = 725,700; 2009 = 699,170. (Year-end April). <sup>1</sup>
		Visitor numbers - domestic	<i>Statistics NZ</i>	2007 = 1,162,600; 2008 = 1,231,080; 2009 = 1,275,110. (Year-end April).
		Accommodation (commercial) - occupancy rates and guest nights.	<i>Statistics NZ</i>	(2007, 2008, 2009 February year-end) Occupancy: 63.7, 61.5, 65.0; Guest Nights: 1,830,594, 1,910,648, 1,987,026.
		Number of major conferences.	<i>PWT</i>	2006/07 = 1026; 2007/08 = 822; 2008/09 = 795 (Year-end March).
	<b>More Compact</b>	Growth in businesses - retail, entertainment, service and knowledge sectors	<i>Statistics NZ</i>	(2004, 2006, 2008) Total: 4,558, 4,820, 4,782; Retail: 1,900, 1,969, 1,952; Entertainment: 1,361, 1,522, 1,439; Service: 1,041, 1,073, 1,115; Knowledge: 256, 256, 276.
		Growth in employees - retail, entertainment, service and knowledge sectors	<i>Statistics NZ</i>	(2004, 2006, 2008) Total: 27,670, 29,140, 30,340; Retail: 11,130, 11,940, 11,880; Entertainment: 4,760, 5,100, 5,660; Service: 7,580, 7,620, 7,870; Knowledge: 4,200, 4,480, 4,930.
	<b>More Eventful</b>	Iconic and A-level events held in the city, and their economic contribution.	<i>WCC Events</i>	2006/07 = \$47.5m (2 Iconic events: \$19m, 5 A-level events: \$28.5m); 2007/08 = \$61.1m (3 Iconic events: \$30.6m, 5 A-level events: \$30.5m); 2008/09 = \$78.6m (3 Iconic events: \$27.6m, 7 A-level events: \$51m)
	<b>Better connected</b>	Broadband usage - home access.	<i>WCC Resident Survey</i>	2006 = 51%; 2007 = 68%; 2009 <sup>2</sup> = 79%.
		Cargo loaded and unloaded at Wellington Seaport and Airport (dollar value).	<i>Statistics NZ</i>	(2007, 2008, 2009 March year-end) Loaded: \$956.9m, \$840.4m, \$952.2m; Unloaded: \$2,189.3m; \$2,398.8m, \$2,956.1m.
		Number of domestic and international passengers entering Wellington airport.	<i>Wellington International Airport</i>	(2007, 2008, 2009 March year-end) Domestic: 4,060,313, 4,418,381, 4,644,505; International: 575,398, 603,344, 611,002.
	<b>More Prosperous</b>	Gross Domestic Product (per capita growth)	<i>BERL and Statistics NZ</i>	2006 = 1.7%; 2007 = 2.3%, 2008 = 1.8% (March year-end).
		Regional economic activity growth.	<i>The National Bank</i>	2006 = 0.8; 2007 = 3.0; 2008 = 0.2 (Average annual growth rate December year-end).
		Number of job vacancies.	<i>NZ Department of Labour</i>	2005 = 11,520; 2006 = 10,832; 2007 = 9,796. 2008/09 data was not available as this information is no longer collected by the Department of Labour.
		Employees by industry.	<i>Statistics NZ</i>	(2006, 2007, 2008) Top 5: Total = 134,300, 137,450, 140,730; Public administration and safety = 21,840, 23,350, 23,500; Professional, scientific and technical services = 16,570, 17,340, 18,560; Health care and social assistance = 11,280, 10,740, 11,250; Retail trade = 10,150, 10,160, 10,260. <sup>3</sup>
		Labour force participation rate.	<i>Statistics NZ</i>	2007 = 70.5%; 2008 = 67.9%; 2009 = 71.2% (March quarter)
<b>More Competitive</b>	New Zealand's top 200 companies based in Wellington.	<i>Management Magazine</i>	2006 = 27; 2007 = 29; 2008 = 24.	
	Business enterprises - births and deaths (net growth in businesses).	<i>Statistics NZ</i>	2000 to 2008 = 20% increase (4,192 additional businesses)	
<b>Entrepreneurial</b>	Industry training - Number of people undertaking industry training.	<i>TEC</i>	Wellington City <sup>4</sup> : 2006 = 6,171; 2007 = 6,263; 2008 = 6,108.	
	Businesses and employees engaged in research and development sector.	<i>Statistics NZ</i>	(2006, 2007, 2008) Businesses: 101, 107, 111; Employees: 3,890, 4,230, 4,410.	
	Tertiary students enrolled in Wellington Region and NZ.	<i>Ministry of Education or Massey University</i>	Wellington Region: 2006 = 40,710; 2007 = 43,339; 2008 = 42,100. NZ: 2006 = 420,851; 2007 = 416,511; 2008 = 395,588.	

<sup>1</sup> We have changed how we measure international and domestic visitor numbers to Commercial Accommodation Monitor (CAM) from Statistics New Zealand.

<sup>2</sup> This measure featured in the November Residents' survey in 2006 and 2007, there was no November survey in 2008. From 2009 it will run in the February Residents' survey.

<sup>3</sup> Employee figures for 2009 will be available at year end.

<sup>4</sup> This measure now reports on the number of people undertaking industry training in Wellington City rather than the region.

## ENVIRONMENT OUTCOME INDICATORS

COMMUNITY OUTCOMES	COUNCIL OUTCOMES	COUNCIL OUTCOME INDICATOR	SOURCE	DATA
<p>Wellington will protect and showcase its natural landforms and indigenous ecosystems.</p> <p>Pest animals and plants will be eliminated as methods become available, and no new pests will become established.</p> <p>Wellington's long-term environmental health will be protected by well-planned and well-maintained infrastructure.</p> <p>Wellingtonians use of non-renewable energy sources will decrease.</p> <p>Wellington will move towards a zero waste policy.</p> <p>Wellington will preserve and improve its parks, trees and open spaces.</p> <p>Wellington's urban development and buildings will be energy efficient.</p> <p>Wellingtonians will protect and have access to public green open spaces and the coast.</p> <p>Wellington will promote the sustainable management of the environment, and support increased opportunities for the exercise of kaitiakitanga or environmental guardianship.</p>	<b>More Liveable</b>	Hectares of open space land owned or maintained by WCC, per capita.	<i>WCC Parks and Gardens</i>	2006/07: 188.3 m <sup>2</sup> / person (3,535 hec); 2007/08: 185.5 m <sup>2</sup> / person (3,535 hec); 2008/09: 183.3 m <sup>2</sup> / person (3,535 hec).
		Residents' usage of the city's open spaces.	<i>WCC Resident Survey</i>	(2007, 2008, 2009) Most days = 6%, 6%, 5%; Once or twice a week = 17%, 14%, 13%; Once every 2 - 3 weeks = 10%, 10%, 11%; Once a month = 14%, 11%, 14%; Once every 2-3 months = 12%, 12%, 13%; Once every 4-5 months = 5%, 6%, 6%; Once every 6 months or less often = 10%, 13%, 13%; Never in the last 12 months = 26%, 29%, 24%.
	<b>Sense of Place</b>	Residents' perceptions that the natural environment is appropriately managed and protected.	<i>WCC Resident Survey</i>	2007 = 79%; 2008 = 75%; 2009 = 82%.
	<b>Actively Engaged</b>	Residents' actions to reduce waste from homes (including recycling, composting, etc).	<i>WCC Resident Survey</i>	(2007, 2008, 2009) Reusing plastic containers: 89%, 87%, 88%; WCC recycling = 88%, 90%, 91%; Donating 2nd hand things: 85%, 89%, 87%; Buying refills: 74%, 75%, 66%; Taking things to recycling station: 47%, 56%, 51%; Home composting: 47%, 44%, 48%.
		Hours worked by recognised environmental volunteer groups.	<i>WCC Parks and Gardens</i>	2006/07 = 7,511 hours; 2007/08 = 9,388 hours; 2008/09 = 12,326 hours.
		Residents' actions to reduce stormwater pollution.	<i>WCC Resident Survey</i>	(2007, 2008, 2009) Putting your litter in a rubbish bin: 97%, 92%, 85%; Disposing of sweepings with household rubbish: 71%, 56%, 62%; Pouring household liquid waste down an inside sink, toilet or gully trap: 70%, 66%, 71%; Disposing of oil, paint, chemicals: 60%, 57%, 68%; Washing paint brushes in an inside sink: 56%, 47%, 49%.
	<b>Better Connected</b>	Kilometres of maintained tracks.	<i>WCC Parks and Gardens</i>	2006/07 = 365.5km; 2007/08 = No change; 2008/09 = 316.6km. <sup>1</sup>
	<b>More Sustainable</b>	Total waste to landfill, per capita.	<i>WCC CitiOperations</i>	2006/07 = 0.39 tonnes /person; 2007/08 = 0.36 tonnes / person; 2008/09 = 0.42 tonnes / person.
		Water-use, per capita.	<i>Capacity</i>	2006/07 = 173,792 litres /person; 2007/08 = 161,234 litres/person; 2008/09 = 152,219 litres/person.
		Energy-use, per capita (Wellington Region)	<i>Vector Ltd</i>	2008 = 6.6 MWh / person No historical data available.
Ecological footprint		<i>Quality of Life '07 Report</i>	2003 to 2004 = 1.7 local hectares per resident. No update available – this is a long term measure.	
Total recyclable material diverted from the landfill (by WCC), per capita.		<i>WCC CitiOperations</i>	2006/07 = 0.178 tonnes / person; 2007/08 = 0.193 tonnes / person; 2008/09 = 0.148 tonnes / person.	

COMMUNITY OUTCOMES	COUNCIL OUTCOMES	COUNCIL OUTCOME INDICATOR	SOURCE	DATA
<p>Wellington will protect and showcase its natural landforms and indigenous ecosystems.</p> <p>Pest animals and plants will be eliminated as methods become available, and no new pests will become established.</p> <p>Wellington's long-term environmental health will be protected by well-planned and well-maintained infrastructure.</p> <p>Wellingtonians use of non-renewable energy sources will decrease.</p> <p>Wellington will move towards a zero waste policy.</p> <p>Wellington will preserve and improve its parks, trees and open spaces.</p> <p>Wellington's urban development and buildings will be energy efficient.</p> <p>Wellingtonians will protect and have access to public green open spaces and the coast.</p> <p>Wellington will promote the sustainable management of the environment, and support increased opportunities for the exercise of kaitiakitanga or environmental guardianship.</p>	<b>Safer</b>	Air quality – particulate matter (PM <sub>10</sub> ).	<i>Greater Wellington</i>	2007/08: Maximum = 60; Mean (annual) = 14; 2008/09: Maximum = 46; Mean (annual) = 13 <sup>2</sup>
		Energy-supply interruptions	<i>Vector Ltd</i>	2006/07 = 34.1 minutes; 2007/08 = 32.0 minutes; 2008/09 = 35.3 minutes
	<b>Healthier</b>	Fresh water biological health (macroinvertebrates)	<i>Greater Wellington</i>	(2004/05, 2005/06, 2006/07) Makara Stream: 100, 94, 96; Karori Stream: 93, 109, 88; Kaiwharawhara Stream: 91, 88; 96. Updated data not currently available
		Fresh water quality	<i>Greater Wellington</i>	2006/07: Makara = Fair quality; Karori = Fair quality; Kaiwharawhara = Fair quality. Updated data not currently available
		Bird counts – selected bird species	<i>WCC Parks and Gardens</i>	(2006/07 Autumn, Spring; 2007/08 Autumn, Spring; 2008/09 Autumn)
				Silver eye: 609, 828; 751, 770; 881.
				Fantail: 131, 113; 170, 98; 181.
	Grey warbler: 248, 316; 194, 439; 232.			
	Tui: 484, 432; 510, 632; 673.			
	Kereru: 33, 31; 50, 31; 90.			
Kingfisher: 7, 29; 9, 47; 17.				
Bellbird: 39, 20; 19, 39; 15.				
Vegetation in reserve areas – composition (natives, grassland, exotics, etc).	<i>WCC Parks and Gardens</i>	2001: Grasslands: 7%; Native scrub / shrubland: 53%; Gorse / barberry shrubland: 21%; Native forest: 12%; Other: 7%. No update, this is a long-term measure.		
<b>More Competitive</b>	Key Wellington natural environmental attractions visitor numbers (Wellington Zoo, Karori Wildlife Sanctuary, and Otari-Wilton's bush).	<i>Venues</i>	2006/07 = 329,300; 2007/08 = 316,093; 2008/09 = 312,082.	

<sup>1</sup> With the implementation of the open space access plan we now have more accurate information on the tracks network. In addition, there has been some rationalisation of some track networks to improve maintenance and the user's experience.

<sup>2</sup> We now collect this data for financial year-end rather than calendar year as reported in last year's Annual Report. Historical data has been updated to reflect this.

## CULTURAL WELL-BEING OUTCOME INDICATORS

COMMUNITY OUTCOMES	COUNCIL OUTCOMES	COUNCIL OUTCOME INDICATOR	SOURCE	DATA
<p>Tangata whenua and our multicultural diversity will be recognised and valued, and reflected in our city's culture.</p> <p>Wellingtonians will celebrate their unique cultural identity.</p> <p>Wellington will be recognised as New Zealand's arts and cultural capital, encouraging visual and performing arts.</p> <p>Wellington will have venues that suit a range of events and reflect the needs of the city.</p> <p>Wellington will be a dynamic and multicultural city that respects and celebrates cultural diversity.</p> <p>Wellington will host and promote international sporting events which make appropriate use of its natural environment and established facilities.</p>	<b>Sense of Place</b>	Residents' perceptions that Wellington's local identity (sense of place) is appropriately valued and protected.	<i>WCC Resident Survey</i>	2007 = 79%; 2008 = 77%; 2009 = 79%.
	<b>More Eventful</b>	Number of events held at key venues. <sup>1</sup>	<i>Venues</i>	2007/08 = 1,176; 2008/09 = 1,361
		Number of "cornerstone" cultural or arts event is held in the city	<i>WCC City Events</i>	2006/07 = 50; 2007/08 = 74; 2008/09 = 75.
		New Zealander perceptions that 'Wellington is the arts capital of New Zealand.'	<i>WCC Resident Survey</i>	2007 = 61%; 2008 = 63%; 2009 = 64%.
		Wellingtonian perceptions that 'Wellington is the arts capital of New Zealand.'	<i>WCC Resident Survey</i>	2007 = 76%; 2008 = 77%; 2009 = 80%.
		New Zealander perceptions that 'Wellington is the events capital of New Zealand.'	<i>WCC Resident Survey</i>	2007 = 37%; 2008 = 39%; 2009 = 42%.
		Wellingtonian perceptions that 'Wellington is the events capital of New Zealand.'	<i>WCC Resident Survey</i>	2007 = 63%; 2008 = 65%; 2009 = 65%.
		Number of national arts organisations, and professional and amateur theatre groups based Wellington.	<i>Creative NZ and Wellington District Theatre Federation</i>	(2007, 2008, 2009) National organisations = 23, 23, 23; Professional theatre groups = 4, 4, 4; Amateur theatre groups = 5, 5, 5.
	<b>More Inclusive</b>	New Zealander perceptions that 'Wellington has a culturally rich and diverse arts scene'.	<i>WCC Resident Survey</i>	New Zealand: 2007 = 81%; 2008 = 82%; 2009 = 84%.
		Wellingtonian perceptions that 'Wellington has a culturally rich and diverse arts scene'.	<i>WCC Resident Survey</i>	Wellington: 2007 = 90%; 2008 = 94%; 2009 = 94%.
	<b>Actively Engaged</b>	Number of businesses and employees engaged in the arts and cultural sector.	<i>Statistics NZ</i>	(2006, 2007, 2008) Businesses: 2.06%, 2.02%, 1.94%; Employees: 1.64%, 1.54%, 1.67% (Percentage of total industry).
		Residents' frequency of engagement in cultural and arts activities	<i>WCC Resident Survey</i>	(2007, 2008, 2009) Movies = 81%, 79%, 77%; Music = 58%, 63%, 56%; Visual arts = 52%, 48%, 50%; Drama = 45%, 41%, 38%; Street theatre = 39%, 37%, 37%; Dance = 37%, 33%, 30%; Crafts = 30%, 24%, 24%.

<sup>1</sup> Key venues include: Westpac Stadium, St James Theatre, Opera House, Wellington Convention Centre, and Te Papa. Figures for the Wellington Convention Centre now include concerts and events, previous data has been updated to reflect this.

## SOCIAL AND RECREATION WELL-BEING OUTCOME INDICATORS

COMMUNITY OUTCOMES	COUNCIL OUTCOMES	COUNCIL OUTCOME INDICATOR	SOURCE	DATA
<p>A wide range of educational opportunities will be available for Wellingtonians of all ages.</p> <p>Wellington communities will be inclusive and welcoming to all people.</p> <p>Wellington will have responsive social services and a strong volunteer sector.</p> <p>Wellingtonians will enjoy recreation and be amongst the most active in New Zealand.</p> <p>Social services, especially public health and housing, will be affordable, available and accessible to all Wellingtonians.</p> <p>Wellington City and its amenities will be accessible to all Wellingtonians.</p> <p>Opportunities for active and passive recreation are diverse, safe, affordable, accessible and attractive.</p> <p>Wellington's communities will have ready access to multi-use indoor and outdoor facilities and spaces.</p> <p>Wellington will feel safe in all parts of the city.</p> <p>Wellingtonians will be well prepared and coordinated to deal with any civil emergency and its aftermath.</p> <p>Wellingtonians will be healthy and experience a high quality of life.</p>	<b>More Liveable</b>	Residents' perceptions that Wellington offers a wide range of recreation activities.	<i>WCC Resident Survey</i>	2007 = 94%; 2008 = 93%; 2009 = 94%.
		Residents' perceptions of their 'quality of life' (with comparison to other cities).	<i>WCC Resident Survey &amp; Quality of Life Survey 2008</i>	2008: Wellington = 95%; Auckland = 92%; Christchurch = 93%; North Shore = 92%
		Local and central government housing provisions, as a proportion of all rented private dwellings.	<i>WCC City Housing</i>	Housing New Zealand (2008) = 1,896 (8.0%); WCC (2008) = 2,350 (9.9%); Total rented dwellings in Wellington (2006) = 23,652.
		Residents' perceptions that cultural diversity makes Wellington a better place (with comparison to other cities).	<i>WCC Resident Survey</i>	2007 = 75%; 2008 = 73%; 2009 = 77%.
	<b>Actively Engaged</b>	Residents' usage of WCC community facilities.	<i>WCC Resident Survey</i>	(2007, 2008, 2009) Library (incl website) = 79%, 73%, 79%; Community centre = 19%, 18%, 25%; Community Hall = 18%, 15%, 20%.
		Residents' usage of WCC recreation facilities.	<i>WCC Resident Survey</i>	(2007, 2008, 2009) Recreation centre = 22%, 20%, 28%; Swimming pool = 55%, 52%, 53%.
		Residents' perceptions of barriers restricting participation in recreation activities, for example, parking, transport, too busy, poor health, no facilities, weather, expense, etc.	<i>WCC Resident Survey</i>	2007 = 30%; 2008 = 36%; 2009 = 33%
		Residents' participation in sports clubs.	<i>Quality of Life Survey 2006, 2008</i>	2006 = 33%; 2008 = 29%.
	<b>Better connected</b>	Residents' perceptions that they feel a sense of community with others in their local neighbourhood.	<i>WCC Resident Survey</i>	2007 = 65%; 2008 = 69%; 2009 = 76%.
	<b>Healthier</b>	Social deprivation (residents living each decile).	<i>Degrees of deprivation in New Zealand (2nd edition)</i>	Deciles: 1 = 24.7%; 2 = 14.3%; 3 = 13.5%; 4 = 11.0%; 5 = 9.7%; 6 = 9.1%; 7 = 7.0%; 8 = 5.4%; 9 = 2.5%; 10 = 4.5%. No update available- based on New Zealand Census.
		Residents' frequency of physical activity.	<i>WCC Resident Survey</i>	2007 = 80%, 2008 = 72%, 2009 = 73% (more than 2.5 hours per week).
		Life expectancy (with break-down).	<i>Statistics NZ</i>	Male: 1995-1997 = 75.4; 2000-2002 = 78; 2005-2007 = 80.1%. Female: 1995-1997 = 81.2; 2000-2002 = 82.5; 2005-2007 = 83.7%.
		Number of notifications of the most prevalent food and water-borne diseases.	<i>WCC Building Consents and Licensing</i>	2006/07 = 261; 2007/08 = 269; 2008/09 = 306.
	<b>Safer</b>	Crime – number recorded (resolution rate) – by category.	<i>NZ Police</i>	(2006, 2007, 2008) Recorded crime per 10,000: 954.9, 994.7, 10,069.2; Total crimes: 16,620 (40.5%), 17,570 (43.1%), 19,122 (42.5%); Sexual: 115 (47.8%), 130 (53.1%), 147 (63.3%); Violence: 2,149 (77.9%), 2,342 (76.3%), 2,346 (77.6%); Drugs / Anti-social: 2,014 (93.7%), 2,468 (93.8%), 2,811 (94.8%).
		Residents' perceptions of safety – central city and local neighbourhood (day and night).	<i>WCC Resident Survey</i>	(2007, 2008, 2009) Central city day =99%, 96%, 99%; Central city night = 74%, 56%, 67%; Neighbourhood day = 99%, 98%, 98%; Neighbourhood dark = 86%, 84%, 88%.
		Residents with a home emergency plan.	<i>WCC Resident Survey</i>	2007 = 33%, 2008 = 36%, 2009 = 45%.
		Residents with an emergency kit	<i>WCC Resident Survey</i>	2007 = 52%, 2008 = 51%, 2009 = 48%.

## GOVERNANCE/ENGAGEMENT OUTCOME INDICATORS

COMMUNITY OUTCOMES	COUNCIL OUTCOMES	COUNCIL OUTCOME INDICATOR	SOURCE	DATA
<p>The Treaty partnership will continue to be acknowledged in all local decision-making processes.</p> <p>Wellington will have a culture of open and honest, no surprises consultation involving all age groups that is genuine, timely and well informed.</p> <p>Wellington's governing bodies will comply with all legislative requirements, and will behave in an ethical and fair manner.</p> <p>Information required by citizens and groups will be easily accessible, to enable participation in the community.</p> <p>Wellington's media will be diverse, open and accessible to all people.</p> <p>Wellingtonians will be actively involved in their communities and work with others to make things happen.</p> <p>Wellington, as New Zealand's capital city, will house and engage effectively with central government, embassies and corporate organisations.</p>	<b>More Inclusive</b>	Voter participation in local government elections.	<i>Department of Internal Affairs</i>	Local elections: 2001 = 48%, 2004 = 42%, 2007 = 40%; Regional elections: 2001 = 49%; 2004 = 43%; 2007 = 39%; Parliamentary elections: 2002 = 81%, 2005 = 86%, 2008 = 84.5%.
		Residents' perceptions of their extent of influence on Council decision-making.	<i>WCC Resident Survey</i>	(2007, 2008, 2009) Large and Some Influence 56%; 59%; 64%
	<b>Actively Engaged</b>	Interviews with both Treaty partners covering a range of issues relating to the Treaty Partnership.	<i>WCC Planning, Performance and Research</i>	Two partner groups: one very satisfied and other neither satisfied nor dissatisfied.
		Residents' rating of agreement that decisions are made in the best interests of the city.	<i>WCC Resident Survey</i>	2007 = 54%, 2008 = 59%; 2009 = 59%.
		Residents who agree that they understand how the Council makes decisions.	<i>WCC Resident Survey</i>	2007 = 43%, 2008 = 40%; 2009 = 45%.
		Residents who agree information from WCC is easy to access.	<i>WCC Resident Survey</i>	2007 = 71%, 2008 = 73%, 2009 = 75%.