

From the Chief Executive

This annual report is about accountability and performance.

It explains the work we did, our financial results, and it provides measurements of the standards of service we provided and the contribution our work made to Wellington City.

Overall, Wellingtonians are positive about the services they receive from their Council. In our February 2008 survey, 71% said the Council's performance over the last year was good or very good, and 76% said they received value for money from Council services.

We consider our work under seven strategic areas. These were developed as part of our 2006-16 long-term plan. This report outlines how well we delivered on the second year of that plan.

These strategies ensure we retain a clear sense of what we want to achieve. They also show how all areas of work are interlinked.

The Council is facing some significant challenges such as an aging population, rising costs, increasing public expectations and environmental issues.

In 2007/08 the Council was able to maintain a high level of performance despite these challenges.

Pressures on energy and fuel prices are likely to continue into the future. The introduction of an emissions trading scheme to curb New Zealand's greenhouse gas emissions will also add to the cost pressures we face. Looking ahead this will require careful management and decision making about the services we provide.

I would like to thank the Mayor and Councillors, council officers, the organisations we work with, and the hundreds of volunteers and community organisations that have worked so hard to contribute to this city during another very good year.

71% of residents think the Council's performance is good or very good.



GARRY POOLE CHIEF EXECUTIVE

