



Governance

Governance – our contribution towards delivering trust and confidence in decision-making includes: engagement with Māori, undertaking research, holding elections, providing information, and community involvement in decision-making.

Governance

1.1 INFORMATION, CONSULTATION AND DECISION-MAKING.

We aim to keep residents informed, provide opportunities for input, and make sound decisions in line with community aspirations.

Community input helps us to understand Wellingtonians' needs and aspirations, leading to better decision-making.

We aim for a culture of openness in which residents can easily access information about their city, understand how it runs, and let their views be known.

To achieve this, we:

- Keep residents informed through a wide variety of media, including newspapers, radio, Council publications and our website.
- Engage and consult widely before making decisions, and seek feedback on issues facing the city through resident surveys and partnerships with a wide range of groups.
- Run Council and committee meetings openly.
- Provide information, answer queries and address complaints through our 24-hours a day, seven days a week Contact Centre, as well as through our City Service Centre in Wakefield St.
- Hold local body elections – the next will be held in October 2010.
- Account for our performance through annual plans and annual reports.

During 2010/11 we will work with central government and other local authorities on the Government's review of the Local Government Act to improve overall transparency and accountability.

We will also look to strengthen regional and community networks, and continue discussions with neighbouring authorities on the principles outlined by the Royal Commission of Inquiry into Auckland Governance and the possible implications of this for the Wellington region.

We are also working on the review of our new long-term strategies for the city's environment, economic development, urban development, transport network, social and recreation services, cultural well-being, and governance. This review will lead into our 2012 long-term plan, and will guide us as we address the broad issues the city is likely to face in coming decades.

We are also continuing to develop new ways for residents to engage in our services and policy-making activities.



MEASURING OUR PERFORMANCE

Our targets for 2010/11 are:

- At least 60% of residents are satisfied that the Council consults them the right amount.
- At least 80% of residents are satisfied or neutral (neither satisfied or dissatisfied) with the way the Council involves them in decision-making.
- 90% of Council and committee agendas will be made available to the public five days prior to the meeting.
- At least 76% of residents agree that Council information is easy to access.
- 80% of contact centre calls are answered within 30 seconds and 100% of emails are responded to within 24 hours.
- We achieve at least a 50% voter turn-out in local elections (the turn-out in 2007 was 40%).
- We will monitor the number of consultation processes undertaken and number of people that submit.
- We will monitor e-democracy participation (number of e-petitions and the number of people that participate).

WHAT IT WILL COST

1.1 INFORMATION, CONSULTATION AND DECISION MAKING	OPERATING EXPENDITURE 2010–2011			CAPITAL EXPENDITURE 2010–2011
	INCOME (\$000)	EXPENDITURE (\$000)	NET EXPENDITURE (\$000)	TOTAL (\$000)
1.1.1 City Governance and engagement	(227)	9,380	9,153	104
1.1.2 Civic information	(325)	5,679	5,354	-
2010/11 1.1 Total	(552)	15,059	14,507	104
2009/10 1.1 Total	(364)	14,417	14,053	-

Governance

“The Wharewaka will be at the heart of the 2011 Rugby World Cup festival – offering a unique experience for both residents and visitors alike”.

1.2 MĀORI ENGAGEMENT (INCLUDING MANA WHENUA)

We acknowledge the special place of Māori in Wellington’s history and aim to work with them to strengthen opportunities to contribute to Wellington’s future.

We want to see the special position of mana whenua (iwi with customary interest in the Port Nicholson Block) acknowledged and reflected in the way we make decisions about the city and its resources.

We acknowledge the findings as set out in the Waitangi Tribunal Report on the Wellington District – Te Whanganui a Tara me ōna Takiwa 2003 and have established relationships with two iwi mandated organisations representing Taranaki Whānui ki te Upoko o te Ika and Ngāti Toa.

We will work with our iwi partners to explore opportunities for the city emerging from the progression of Treaty of Waitangi claims.

We also involve the wider Māori community on issues of specific interest to them.

We’re looking at ways to increase Māori input into city decision-making activities, with a focus this year on increasing Māori participation in the local body election in October.

We’ve agreed additional funding for the Te Wharewaka o Pōneke Charitable Trust as a contribution towards the construction costs of the iconic Wharewaka being built on the waterfront. The additional funding will help meet a funding gap. The Wharewaka will be at the heart of the 2011 Rugby World Cup festival – offering a unique experience for residents and visitors alike.

MEASURING OUR PERFORMANCE

Our targets for 2010/11 are:

- At least 80% of Māori residents are satisfied or neutral (neither satisfied nor dissatisfied) with regard to their involvement with decision-making.
- Maintain a positive relationship with our mana whenua partners – including with regards to policy, Resource Management Act, and protocol advice; and the memorandum of understanding.

WHAT IT WILL COST

1.2 MĀORI ENGAGEMENT (INCLUDING MANA WHENUA)	OPERATING EXPENDITURE 2010–2011			CAPITAL EXPENDITURE 2010–2011
	INCOME (\$000)	EXPENDITURE (\$000)	NET EXPENDITURE (\$000)	TOTAL (\$000)
1.2.1 Māori and Mana whenua partnerships	-	360	360	-
2010/11 1.2 Total	-	360	360	-
2009/10 1.2 Total	-	160	160	-