



Appendices

Appendices – this section includes information on our council controlled organisations, fees and charges that have changed for 2010/11, council outcome indicators, contact information for the mayor and councillors, and an index.

COUNCIL CONTROLLED ORGANISATIONS

In order to achieve our objectives for Wellington we have established several companies and trusts. These organisations were set up to independently manage Council facilities, or to deliver significant services and undertake developments on behalf of the Wellington community. The following table explains what the organisations do and how their performance is measured.

PARTNERSHIP WELLINGTON TRUST (TRADING AS POSITIVELY WELLINGTON TOURISM)

STRUCTURE	OBJECTIVES	ACTIVITIES	PERFORMANCE MEASURES	TARGET 2010/11
<p>All trustees are appointed by the Council.</p> <p>As at 1 January 2010, they are Glenys Coughlan, Councillor Jo Coughlan, Kim Wicksteed, John Milford, Mike O'Donnell, Peter Monk and Ruth Pretty. The Chief Executive is David Perks.</p>	<p>The Partnership Wellington Trust markets and adds value to Wellington to achieve sustainable economic growth for the people of the city.</p> <p>It acts to enhance the recognition of Wellington as a desirable visitor destination, enhance the profile of city businesses and to promote strategic alliances and private sector partnerships, and maximise the city's share of regional spending.</p> <p>It also promotes community focused initiatives, aims to improve the sustainability of Wellington's commercial sector through its marketing initiatives, and facilitates the coordination of marketing initiatives that are appropriate to its objectives.</p>	<p>The Trust:</p> <ul style="list-style-type: none"> Promotes Wellington as a visitor destination in national and international markets. Markets Wellington as a convention and conference destination. Provides visitor information services. Runs initiatives that promote retail growth, including the downtown retail campaign. Profiles Wellington's strengths in arts, sport and education attractions, and conducts development of an ongoing events profile for the city. Facilitates the development of new tourism and event product, and the development of the Visiting Friends and Relatives (VFR) market. Manages Wellington's destination profile on the internet. Conducts research and analysis of the tourism industry. 	<ul style="list-style-type: none"> International direct arrivals to Wellington Airport from Australia International visitor nights New Zealand market visitors and visitor nights Weekend occupancy in partner hotels (capacity aligned) Downtown weekend visitation i-Site revenue Partner funding Number of partners Cost effectiveness Visits to www.WellingtonNZ.com Online Revenue 	<ul style="list-style-type: none"> Increase Australian visitor arrival by 7% over 2009/10 levels Increase international visitor room nights by 2% over 2009/10 levels Increase New Zealand market numbers and visitor nights by 2% over 2009/10 levels 2% increase (over 2009/10 levels) Increase by 2% over 2009/10 levels Increase revenue by 3% over 2009/10 levels Maintain funding within +/- 5% of 2009/10 levels Maintain number of partners within +/- 5% of 2009/10 levels Maintain Council's funding at less than 50% of total income 20% increase over 2009/10 levels Generate \$730k of bookings through the site

WELLINGTON MUSEUMS TRUST

STRUCTURE	OBJECTIVES	ACTIVITIES	PERFORMANCE MEASURES	TARGET 2010/11
<p>All trustees are appointed by the Council.</p> <p>As at 1 January 2010, they are Vivienne Beck (Chair), Councillor Hayley Wain, Rhonda Paku, Phillip Shewell, Peter Cullen, Alick Shaw and Quentin Hay. The Chief Executive is Pat Stuart.</p>	<p>The Wellington Museums Trust (WMT) was established in 1995 to promote and manage the City Gallery Wellington, the Museum of Wellington City & Sea, the Colonial Cottage, Capital E, the Wellington Cable Car Museum, the New Zealand Cricket Museum and the Carter Observatory.</p> <p>It manages and develops the Trust programmes and services, and acquires and manages collections for the benefit of Wellington. It provides advice to the Council for the development of museum and gallery services in Wellington, establishes exhibition programmes and education policies for its facilities, and develops acquisition, deaccession and Collection development policies. It liaises with Positively Wellington Tourism to enhance its attraction to Wellington's visitors.</p>	<ul style="list-style-type: none"> • Delivers high quality experiences, events and exhibitions at its facilities. • Manages conservation and care for the objects of its collections, and conducts research and development to enhance visitors' experiences. • Offers quality education experiences to children and young people. • Promotes and protects the heritage of venues. • Develops and operates the Soundhouse Studio. • Works with national and international artists and collectors. 	<p>Attendance targets:</p> <ul style="list-style-type: none"> • City Gallery • Capital E • City and Sea • Colonial Cottage • Cable Car Museum • NZ Cricket Museum • Carter Observatory • Subsidy per customer (excludes Plimmer's Ark and Carter Observatory, but includes rental subsidy) • Carter Observatory subsidy per customer • Number of exhibitions (seasons) held by trust institutions • Number of visitors to events programmes • Percentage of visitors to all trust institutions who are satisfied with the experience • Percentage of visitors to all Trust institutions are repeat visitors • Percentage of all residents are aware of Trust institutions 	<ul style="list-style-type: none"> • 180,000 • 130,000 • 92,700 • 2,040 • 228,888 • 2,040 • 48,000 • \$12.00 • \$7.00 • A minimum of 25 new temporary exhibitions presented and a minimum of 3 segmental changes achieved • At least 35,000 visitors attend events • 92% of visitors rate their experience as good or very good • 95% of Carter Observatory visitors rate the quality of their experience as good or very good • 27% • 87% (across all institutions)

ST JAMES THEATRE CHARITABLE TRUST

STRUCTURE	OBJECTIVES	ACTIVITIES	PERFORMANCE MEASURES	TARGET 2010/11
<p>All trustees are appointed by the Council.</p> <p>As at 1 January 2010, they are Chris Parkin (Chair), Roger Miller, Councillor Stephanie Cook, Pele Walker, Derek Fry and Sam Knowles. The Chief Executive is Craig Goodall.</p>	<p>The St James Theatre Charitable Trust exists to preserve the historic St James Theatre and Opera House buildings, and to promote these theatres as venues for the live performance of cultural and artistic events. The Trust also acts as a general sponsor for performing arts and the preservation of historic buildings in Wellington.</p>	<p>The Trust:</p> <ul style="list-style-type: none"> • Manages and develops the St James Theatre and the Opera House. • Promotes audience development (to include children and young people) and develops a broad range of programmes to meet the needs of a wide audience. • Develops and maintains beneficial relationships with other national and international institutions, supports Positively Wellington Tourism, and develops new initiatives in its role as a key provider of performance venues. 	<p>Number of performances</p> <ul style="list-style-type: none"> • St James Theatre • The Opera House <p>Total number of days utilisation</p> <ul style="list-style-type: none"> • St James Theatre • The Opera House <p>Number of non-performance events</p> <ul style="list-style-type: none"> • St James Theatre • The Opera House 	<ul style="list-style-type: none"> • 86 • 108 • 290 • 160 • 200 • 50

LAMBTON HARBOUR MANAGEMENT LIMITED (TRADING AS WELLINGTON WATERFRONT LIMITED)

STRUCTURE	OBJECTIVES	ACTIVITIES	PERFORMANCE MEASURES	TARGET 2010/11
<p>The Council is the 100% shareholder in this company and appoints all of the directors.</p> <p>As at 1 January 2010, they are Michael Cashin (Chair), David Kernohan, Jane Black, Robert Gray, Councillor Ray Ahipene-Mercer. The Chief Executive is Ian Pike.</p>	<p>Wellington Waterfront Limited acts as the implementation manager for the waterfront development area. This means ensuring that the waterfront area is recognised locally and internationally for its design: is attractive; caters for a wide range of activities; is readily accessible to all people; and is both safe and perceived to be safe. Wellington Waterfront Limited also acts to protect significant heritage buildings on the waterfront, and makes sure that activities on the waterfront are integrated with those on the harbour.</p>	<p>The company:</p> <ul style="list-style-type: none"> • Implements the waterfront development project. • Acts as adviser to the Waterfront Development Subcommittee (WDSC). • Owns and manages the marina. • Manages day to day operations on the waterfront, including cleaning, security and maintenance. • Negotiates and manages contracts for the design and construction of the waterfront's public spaces. • Negotiates and manages contracts and leases for all building development sites, and the refurbishment and re-use of existing buildings. 	<ul style="list-style-type: none"> • Percentage of residents visiting the waterfront • Percentage of residents satisfied with the waterfront • Number of project milestones achieved on time • Complete design planning and regulatory approval Kumutoto Service Jetty (Quarter 2) • Complete Kumutoto toilet project (Quarter 2) • Achieve 'core' Asset Management Plan status (Quarter 2) • Complete Wharewaka and Taranaki Street Wharf Public Space (Quarter 3) • Facilitate the commencement of construction on the Overseas Passenger Terminal (subject to confirmation of Willis Bond contract) (Quarter 4) • Complete master plan for Queens Wharf redevelopment and gain WCC approvals for the future direction of this precinct (Quarter 4) • Obtain Council approval of interim use projects, undertake design development and obtain resource consent (Quarter 2). • Complete preliminary feasibility study of UN Studio and Wardle Building (Quarter 2). • Capital expenditure \$4.194 million. 	<ul style="list-style-type: none"> • 95% • 90% • All project milestones achieved

WELLINGTON CABLE CAR LIMITED

STRUCTURE	OBJECTIVES	ACTIVITIES	PERFORMANCE MEASURES	TARGET 2010/11
<p>The Council is the 100% shareholder in this company and appoints all of the directors.</p> <p>As at 1 January 2010, they are Roger Drummond (Chair), Christine Southey and Jeremy Ward. The Chief Executive is Des Laughton.</p>	<p>Wellington Cable Car Limited owns and operates the Cable Car as an efficient, reliable and safe transport service and a uniquely Wellington tourism asset.</p> <p>It also owns and maintains the overhead wiring system for the trolley bus passenger network which services the city.</p>	<p>The company:</p> <ul style="list-style-type: none"> • Maintains the cable cars and associated track, plant, tunnels, bridges and buildings in accordance with best engineering practice, and to meet the certification requirements of the New Zealand Transport Agency. • Manages the Cable Car passenger service operation. • Markets the cable car. • Identifies options for enhancing the cable car travel and tourism experience. • Specifies and controls the contract for the inspection, maintenance and repair of the trolley bus overhead wiring system. 	<ul style="list-style-type: none"> • Cable Car passenger numbers • All cable car vehicles and associated buildings and equipment are maintained to required safety standards • Percentage of residents who have used the Cable Car in the last 12 months • Percentage of users who rate the standard and operational reliability of the Cable Car as good or very good • Cable Car service reliability 	<ul style="list-style-type: none"> • 1,146,000 • Achieve • 30% • 95% • Greater than 99%

CAPACITY INFRASTRUCTURE SERVICES LIMITED

STRUCTURE	OBJECTIVES	ACTIVITIES	PERFORMANCE MEASURES	TARGET 2010/11
<p>Wellington City Council and Hutt City Council are equal 50% shareholders in this Council Controlled Trading Organisation, and between them appoint all of the directors. The company is overseen by a board of directors made up of two Councillors (one from each council) and four independent directors (two are appointed jointly by the councils). Each council continues to own its respective water, stormwater and wastewater assets and determines the level and standard of services to be provided to its customers and ratepayers.</p> <p>As at 1 January 2010, the Councillor appointees are Andy Foster (Wellington City Council) and Ray Wallace (Hutt City Council). The four independent Directors are Peter Allport (Chair), Peter Leslie, Ian Hutchings and John Strahl. The Chief Executive is David Hill.</p>	<p>The objective of Capacity is to manage the provision of water services (water supply, stormwater and wastewater) to the residents and businesses in the areas served by its customers. Capacity's current customers are Wellington City Council, Hutt City Council and Upper Hutt City Council.</p>	<p>The company's purpose is to provide high quality, safe and environmentally sustainable services to shareholding councils and other customers with a principal focus on asset management planning and contracted service delivery for the operation, maintenance and on-going development of drinking water, stormwater and wastewater assets and services.</p> <p>The company is committed to ensuring all work managed on behalf of customers accords with the highest standards of health and safety for those involved in the work and for the general public. The company will continually seek opportunities to integrate water, stormwater and wastewater activities within the Wellington region where such integration can deliver least cost, best practice outcomes to the benefit of shareholder councils and other entities.</p> <p>See also the Environment strategic area for more information on water, stormwater and wastewater services.</p>	<ul style="list-style-type: none"> • Provide a reliable water supply, wastewater and stormwater service. • Develop and complete asset management plans • Deliver budgeted capital expenditure projects for respective councils • Deliver budgeted operating and maintenance activities for respective councils • Manage and operate Capacity within its 2010/11 budget • Comply with financial, technical and regulatory standards 	<ul style="list-style-type: none"> • Fewer than 4 unplanned supply cuts (pipe bursts) per 1000 connections • Within agreed timeframe • Within agreed timeframes and budget • Within agreed timeframes and budget • Within agreed budget • Achieve full compliance

WELLINGTON ZOO TRUST

STRUCTURE	OBJECTIVES	ACTIVITIES	PERFORMANCE MEASURES	TARGET 2010/11
<p>The Wellington Zoo Trust was established on 1 July 2003 and all of the trustees are appointed by the Council.</p> <p>As at 1 January 2010, they are Ross Martin (Chair), Frances Russell, Linda Meade, Alan Dixon, Shaan Stevens, and Councillor Celia Wade-Brown.</p>	<p>The Wellington Zoo Trust manages the assets and operations of Wellington Zoo for the benefit of the residents of Wellington and visitors to the city. It promotes species conservation, educates the community by building an awareness of plant and animal species, and supports the conservation and educational activities of other organisations.</p>	<ul style="list-style-type: none"> • Cares for resident animals and manages the animal collection. • Participates in captive management breeding programmes. • Develops and maintains high quality animal exhibits. • Delivers educational material and learning experiences. • Contributes to zoological, conservation and facilities management research projects. 	<ul style="list-style-type: none"> • Number of visitors • Number of students participating in an LEOTC learning session • Conservation Programme Managed Species (% of total collection) • Average WCC subsidy per visitor • Annual fundraising target for ZCP • Average income per visitor (excluding WCC grant) • Ratio of generated Trust income as % of WCC grant. 	<ul style="list-style-type: none"> • 187,810 • At least 9,000 • 41% • \$14.42 • \$658,894 • \$13.76 • 90%.

BASIN RESERVE TRUST

STRUCTURE	OBJECTIVES	ACTIVITIES	PERFORMANCE MEASURES	TARGET 2010/11
<p>There are four trustees, of whom two are appointed by the Council and two by Cricket Wellington.</p> <p>As at 1 January 2010, the two trustees appointed by the Council are Councillor John Morrison and Glenn McGovern. The two trustees appointed by Cricket Wellington are Don Neely and Douglas Catley (Chair). The Chief Executive is Peter Clinton.</p>	<p>The Basin Reserve Trust manages and operates the Basin Reserve to continue to attract national and international sporting events to Wellington.</p>	<p>The Trust:</p> <ul style="list-style-type: none"> • Manages the Basin Reserve for recreational activities and the playing of cricket for the residents of Wellington. • Contributes to the events programme for Wellington. • Operates as a successful not-for-profit undertaking. • Preserves and enhances the heritage value of the Basin Reserve. 	<p>Number of events</p> <ul style="list-style-type: none"> • Cricket • Other sports • Community <p>Number of event days</p> <ul style="list-style-type: none"> • Cricket • Other sports • Community 	<p>10</p> <p>12</p> <p>5</p> <p>28</p> <p>12</p> <p>5</p>

WELLINGTON REGIONAL STADIUM TRUST

STRUCTURE	OBJECTIVES	ACTIVITIES	PERFORMANCE MEASURES	TARGET 2010/11
<p>All of the trustees are jointly appointed by the Council and Greater Wellington Regional Council (GWRC).</p> <p>As at 1 January 2010, they are Paul Collins (Chair), Councillor Chris Laidlaw (GWRC), Chris Moller, Sir John Anderson, Liz Dawson, Sue Elliott, David Bale and Councillor John Morrison (WCC). The Chief Executive is David Gray.</p>	<p>The Wellington Regional Stadium Trust owns, operates and maintains the Stadium as a high-quality multi-purpose sporting and cultural venue. It provides facilities to be used for rugby, cricket and other sports codes, musical and cultural events, and other users including sponsors and event and fixture organisers.</p>	<p>The Trust:</p> <ul style="list-style-type: none"> • Operates the Stadium. • Manages the event programme and seeks opportunities to provide regular quality events. • Ensures the Stadium is provided to the community for appropriate usage. • Administers the Trust assets and the Stadium on a prudent commercial basis. 	<ul style="list-style-type: none"> • Number of events • Total revenue • Event revenue • Net surplus 	<ul style="list-style-type: none"> • 47 • \$14.65 million • \$5.12 million • \$1.28 million

Note: the Wellington Regional Stadium Trust is not formally defined as a Council Controlled Organisation. This plan for their activities is presented to recognise the interest that Wellington City ratepayers have in the Trust and its activities.

FEES AND USER CHARGES

Our Revenue and Financing Policy guides our decisions on how to fund Council services. Under the policy, we take into account who benefits from a service (individuals, parts of the community, or the community as a whole) to help us determine how the service should be funded. The policy sets targets for each Council activity, determining what proportion should be funded from each of user charges, general rates, targeted rates and other sources of income.

For 2010/11, in line with that policy, we are increasing some fees and charges in the following areas.

- Recycling, Waste Minimisation and Disposal
- Swimming Pools
- Sports fields
- Synthetic Turf Sports fields
- Recreation Centres
- Marinas
- Burials and Cremations
- Public health regulations (food/dogs)
- Urban Planning and Policy Development
- Building control and facilitation
- Development control and facilitation

New fees will be implemented as of 1 July 2010. Fees are inclusive of GST at 12.5% unless otherwise stated.

GOODS AND SERVICES TAX (GST) CHANGES

The rate of GST used throughout this plan is 12.5%. Therefore all our fees, and user charges and any rating charges per unit, that include GST are budgeted on this basis. These fees and rates are therefore subject to change when the rate of GST changes to 15% on 1 October 2010.

Note that the following list of fees and charges is not a complete list of all fees and charges levied by the Council. It consists of those fees and charges that were subject to consultation and which were proposed to change from 1 July 2010 in the Draft Annual Plan.

Recycling, Waste Minimisation and Disposal

We are increasing our fees for waste disposal.

General	2009/10 Fee	2010/11 Fee
Landfill levy (per tonne inclusive of recycling levy)	\$93.25	\$97.35
Rubbish Bags (RRP each)	\$1.96	\$2.06

Swimming Pools

We are increasing our range of fees for swimming pools by an average of 5%. Fee increases include:

All Pools except Khandallah	2009/10 Fee	2010/11 Fee
Adult Swim	\$5.30	\$5.50
Child Swim	\$3.20	\$3.30
Under 5 Swim	\$1.10	\$1.20
Adult – Passport to Leisure	\$2.70	\$2.80
Child – Passport to Leisure	\$1.60	\$1.70
Family Pass (2 adults, up to 3 kids)	\$13.50	\$14.20
Swim memberships – All Pools except Khandallah		
Adult Monthly	\$52.50	\$55.20
Adult Yearly	\$630.00	\$661.50
Child Monthly	\$31.50	\$33.10
Child Yearly	\$378.00	\$397.00
Club Active		
Active 1	\$78.00	\$82.00
Active 2	\$63.50	\$66.70
Active 12	\$795.60	\$835.40
Active 12 Off-Peak	\$647.70	\$680.00

Sportsfields

We are increasing our fees for sportsfields.

Sportsfields	2009/10 Fee	2010/11 Fee
Cricket		
Casual		
Level 1	\$242.00	\$266.00
Level 2	\$160.00	\$176.00
Artificial pitch on concrete base	\$103.00	\$113.00
Artificial pitch on grass base	\$103.00	\$113.00
Seasonal		
Level 1	\$1,825.00	\$2,010.00
Level 2	\$1,525.00	\$1,680.00
Level 3	\$890.00	\$980.00

Sportsfields	2009/10 Fee	2010/11 Fee
Artificial pitch on concrete base	\$610.00	\$670.00
Artificial pitch on grass base	\$485.00	\$535.00
Rugby, League, Soccer, Aussie Rules		
Casual		
Level 1	\$88.00	\$97.00
Level 2	\$67.00	\$74.00
Level 3	\$51.50	\$56.50
Seasonal		
Level 1	\$1,260.00	\$1,385.00
Level 2	\$960.00	\$1,055.00
Level 3	\$815.00	\$895.00
Softball		
Casual		
Level 1	\$110.00	\$121.00
Level 2	\$77.00	\$85.00
Seasonal		
Level 1	\$465.00	\$510.00
Level 2	\$310.00	\$340.00
Touch, 5-a-side, Ultimate Flying Disk, Gridiron		
Casual		
Level 1	\$115.00	\$126.00
Level 2	\$93.00	\$102.00
Seasonal		
Level 1	\$960.00	\$1,055.00
Level 2	\$740.00	\$815.00
Netball – per Court		
Court per season	\$88.00	\$97.00
Off-season or organised	\$6.00	\$6.50
Casual	\$27.00	\$30.00
Tennis		
Court per season	\$118.00	\$130.00
Off-season or organised	\$11.00	\$12.00
Casual	\$27.00	\$30.00
Cycling		
Casual	\$108.00	\$119.00
Seasonal	\$1,095.00	\$1,205.00
Athletics		
Casual	\$395.00	\$435.00
WRFU Speed Trials	\$88.00	\$97.00
Seasonal	\$6,620.00	\$7,280.00

Sportsfields	2009/10 Fee	2010/11 Fee
Croquet – one lawn		
Casual	\$108.00	\$119.00
Seasonal	\$500.00	\$550.00
Training		
Ground only:		
1 night	\$67.00	\$74.00
1 night (season)	\$240.00	\$264.00
2 nights (season)	\$480.00	\$528.00
3 nights (season)	\$720.00	\$792.00
4 nights (season)	\$960.00	\$1,056.00
5 nights (season)	\$1,200.00	\$1,320.00
Training		
Ground and Changing Rooms:		
1 night	\$118.00	\$130.00
1 night (season)	\$505.00	\$555.50
2 nights (season)	\$1,010.00	\$1,111.00
3 nights (season)	\$1,515.00	\$1,666.50
4 nights (season)	\$2,020.00	\$2,222.00
5 nights (season)	\$2,525.00	\$2,777.50
Elite Parks		
Rugby League Park	\$400.00	\$440.00
Newtown Park	\$400.00	\$440.00
Picnics	\$37.00	\$40.00
Marquees		
Booking Fee (non-refundable)	\$53.00	\$58.00
Marquee up to 50m2	\$320.00	\$350.00
Marquee up to 100m2	\$530.00	\$585.00
Marquee > 100m2	\$850.00	\$935.00
Add-Ons		
Groundsman – hourly rate (minimum 2 hours)	\$22.00	\$24.00
Toilets Open	\$22.00	\$24.00
Toilets and Changing Rooms Open	\$53.00	\$58.00
Litter collection	discretion	discretion

Sportsfields	2009/10 Fee	2010/11 Fee
Golf Course		
Leisure Card – Round	\$6.70	\$7.50
Adults – Round Weekdays	\$13.50	\$15.00
Adults – Round Weekend	\$19.50	\$22.00
Junior – Round	\$6.70	\$7.50
Leisure Card – Yearly	\$175.00	\$190.00
Leisure Card- Half Yearly	\$98.00	\$110.00
Adults – Yearly	\$345.00	\$380.00
Adults – Half Yearly	\$195.00	\$215.00
Juniors – Yearly	\$82.50	\$90.00
Juniors – Half Yearly	\$50.00	\$55.00

Synthetic Turf Sports fields

We are increasing our fees for Synthetic Turf sports fields.

Synthetic turf Sports Fields	2009/10 Fee	2010/11 Fee
Nairnville Synthetic Turf		
Peak (per hour)	\$40.00	\$40.00
Off Peak (per hour)	\$25.00	\$25.00
Junior/College (per hour)	\$17.00	\$20.00
Seasonal Peak (affiliated sport club – per hr)	\$34.00	n/a*
Seasonal Off Peak (affiliated sport club – per hr)	\$21.25	n/a*
<i>*note seasonal discount removed</i>		
Full Size Synthetic Turf		
Peak (per hour)	new	\$60.00
Off Peak (per hour)	new	\$40.00
Junior/College (per hour)	new	\$30.00
Winter Weekend Daily Rate	new	\$600.00
National Hockey Stadium	\$29,210.00	\$30,670.00
Notes:		

Charges for events, tournaments and commercial activities are by quotation.

Charges for charity events will be charged at the Operation Manager's discretion.

Recreation Centres

We are increasing our fees for recreation centres. These include:

	2009/10 Fee	2010/11 Fee
Adult – per admission	\$3.00	\$3.20
Child – per admission	\$1.50	\$1.60
Gym hire per hour – peak (Karori, Nairnville, Tawa)	\$45.00	\$47.00
Gym hire per hour – peak (Kilbirnie)	\$55.00	\$57.00

Marinas

We are increasing our fees for Marinas.

Marinas	2009/10 Fee	2010/11 Fee
Clyde Quay Marina – Facility Type		
Boat Shed (2 to 13)	\$1,938.00	\$1,998.00
Boat Shed (14 to 27)	\$1,743.00	\$1,794.00
Boat Shed (38B)	\$1,398.00	\$1,440.00
Boat Shed (38A to 42B, 48A and 48B)	\$2,010.00	\$2,070.00
Boat Shed (43A to 47B)	\$2,325.00	\$2,394.00
Moorings	\$918.00	\$948.00
Dinghy Racks	\$164.00	\$168.00
Evans Bay Marina – Facility Type		
Berths (12m to 20m)	\$2,382.00	\$2,442.00
Berths (8m)	\$1,407.00	\$1,440.00
Boat Shed Small	\$939.00	\$960.00
Boat Shed Medium	\$1,878.00	\$1,926.00
Boat Shed Large	\$2,817.00	\$2,886.00
Dinghy Lockers	\$282.00	\$288.00
Live Aboard (per person per annum)	new	\$502.00

Burials and Cremations

We are increasing our fees for burials and cremations.

Burials and Cremations	2009/10 Fee	2010/11 Fee
Karori Cemetery		
Rose Garden Plots:		
Ash Plots (2 interments)	\$800.00	\$880.00
Memorial Plots	\$450.00	\$495.00
Niches:		
New Single Niche (bronze)	\$875.00	\$960.00
2 nd Inscription	\$100.00	\$220.00
Interment Fees		
Niche Placement / Removal	\$120.00	\$144.00
Ashes	\$120.00	\$144.00
Extras:		
Extra Width (per 300mm)	\$150.00	\$180.00
Extra Depth (per 300mm)	\$200.00	\$240.00
Concrete Cutting Floor	new	\$250.00
Ash Disinterment	\$220.00	\$242.00
Plot search charges. 1-3 no charge. 4-> \$2 per search.	\$1.00	\$2.00

Burials and Creations	2009/10 Fee	2010/11 Fee
Plot Photo (if not in cemetery database)	\$2.00	\$5.00
Makara Cemetery		
Second Interments:		
2 nd Inscription	\$100.00	\$220.00
Overtime:		
Casket Interment (weekend)	\$500.00	\$600.00
Ash Plots:		
Ash Beam		
Plot	\$250.00	\$275.00
Maintenance Fee	\$125.00	\$150.00
Interment Fee	\$120.00	\$144.00
Ash Circle		
Plot	\$425.00	\$467.00
Maintenance Fee	\$125.00	\$150.00
Interment Fee	\$120.00	\$144.00
Miscellaneous:		
Temporary grave marker	\$120.00	\$130.00
Funerals Booked after 3.30pm	\$150.00	\$180.00
Late Service Fee	\$100.00	\$120.00
Creations and Ashes		
Adult:		
Committal Service (1/2 Hour)	\$610.00	\$670.00
Full Service (1 Hour)	\$650.00	\$715.00
Chapel Hire:		
Per 1/2 hour	\$120.00	\$150.00
Ashes:		
Interment of Ashes	\$120.00	\$144.00
Disinterment of Ashes	\$220.00	\$242.00
Niche Placement / Removal	\$120.00	\$144.00
Book of Remembrance:		
2 Lines name, date of death, age	\$80.00	\$90.00

Public health regulations

Health Licensing and Inspection	2009/10 Fee	2010/11 Fee
New food premises (1st yr set up)	\$420.00	\$440.00
New Non Food Premises (1st yr set up)	\$210.00	\$220.00
Change of Occupiers fee base fee	\$105.00	\$112.50
Change of Occupiers Fee base fee – charge over 1 hr (per hr)	\$105.00	\$112.50
Inspections (per hr) for legal action	\$105.00	\$112.50
Late payment +10%		

Health Licensing and Inspection	2009/10 Fee	2010/11 Fee
Annual licence for registered food premises		
Excellent Grade	\$157.50-\$525.00	\$165.50-\$550.00
Good Grade	\$262.50-\$735.00	\$275.00-\$775.00
Ungraded	\$315.00-\$945.00	\$330.00-\$995.00
Ungraded – high risk	\$420.00-\$1,575.00	\$440.00-\$1,710.00
Food Control Plan registration & verification	-	\$435.00-\$1,650.00
Additional inspections (over 3 hr) per hr	\$105.00	\$112.50
Re-grading of Premises (per hr)	\$105.00	\$112.50
Health Licence		
Small clubs (min. food prep)	\$131.25	\$137.50
Unregistered Eating Houses	\$183.75	\$193.00
Temporary License		
Temporary/mobile food stalls base fee	\$157.00	\$164.50
Temporary/mobile food stalls base fee- charge over 1hr (per hr)	\$105.00	\$110.25
Fairs: "small"	\$131.25	\$137.50
One day food stall	\$105.00	\$110.00
Fairs "large"	\$315.00	\$330.75
Annual license for registered premises		
Animal boarding	\$210.00	\$220.00
Camping grounds	\$210.00	\$220.00
Hairdressers	\$105.00	\$110.00
Mortuaries / Funeral Directors	\$131.25	\$137.50
Offensive Trades	\$262.50	\$275.00
Poultry Farm / Piggeries	\$131.25	\$137.50
Annual License		
Pools: commercial pools / spas	\$210.00	\$220.00
Pools: commercial pools / spas – excellent	\$105.00	\$110.00
Schools – Pools (no entry fee)	\$0.00	\$0.00
Saunas only	\$84.00	\$88.00
Health Check		
Building consent for food premises base fee	\$210.00	\$220.00
Per hr fee (Over 2 hrs)	\$105.00	\$105.00
Trade Waste		
Trade Waste License fee		
Initial inspection fee	\$161.25	\$170.00
High risk	\$1,612.50	\$1,710.00
Medium risk	\$806.25	\$846.50
Low risk	\$268.75	\$282.00
Minimal risk	\$86.00	\$120.00

Health Licensing and Inspection	2009/10 Fee	2010/11 Fee
Trade Waste / Health fees		
Grease traps	\$107.50	\$120.00
Shared Grease trap (per premises)	\$26.88	\$30.00
Grit traps	\$107.50	\$120.00
Charge after first hr (per hr)	\$107.50	\$120.00
Monitoring (lab) charges	Actual	Actual
Collection and Transport of trade waste		
Initial application fee	\$134.38	\$141.00
Charge after first hr (per hr)	\$107.50	\$113.00
Annual license fee	\$161.25	\$169.50
Monitoring (lab) charges	Actual	Actual
Animal Control		
Registration per animal		
Entire	\$145.00	\$152.00
Neutered / spayed (with proof)	\$105.00	\$110.00
Working Dogs	\$40.00	\$42.00
Approved responsible owner	\$50.00	\$52.50
Application for RDO status or change of RDO address	\$50.00	\$52.50
Pavement permissions		
Initial application	\$165.00	\$173.50
Renewal	\$82.50	\$86.50
Special application	\$220.00	\$250.00
Extension of liquor licensing area	\$82.50	\$86.50
Central city (per m2)	\$75.00	\$80.00
Suburbs (per m2)	\$45.00	\$50.00

Urban planning and policy development

Urban Planning and policy development	2009/10 Deposit / Fee	2010/11 Deposit / Fee
Plan changes	\$10,000.00	\$15,000.00
Designations & heritage orders	\$5,000.00	\$10,000.00
Additional planner / advisor's time (\$/hour)	\$115.00	\$135.00
Additional administrative officer's time (\$/hour)	\$60.00	\$70.00

Building Control and Facilitation

We are changing our fees for Building Control and Facilitation services.

Resource Consent Fees Service	2009/10 Deposit / Fee	2010/11 Deposit / Fee
Lodging fee		
Code Compliance Certificate	\$90.00	Replaced
Code Compliance Certificate (for category 1 applications)		\$90.00
Code Compliance Certificate (for category 2 applications)		\$90.00
Code Compliance Certificate (for category 3 applications)		\$112.50
PIM (if lodged with building consent)		
<\$5,000	\$65.00	Replaced
\$5,001–\$12,000	\$130.00	Replaced
\$12,001–\$50,000	\$195.00	Replaced
\$50,001–\$250,000	\$260.00	Replaced
\$250,000 +	\$455.00	Replaced
PIM only – not lodged with a Building Consent project value \$5,000 to \$250,000	\$155.00–\$545.00	Replaced
PIM only – single resident dwelling including accessory buildings		\$320.00
PIM only – other		\$410.00
Plan check fees		
<\$5,000	\$130.00	Replaced
\$5,000–\$12,000	\$228.00	Replaced
\$12,001–\$25,000	\$293.00	Replaced
\$25,001–\$50,000	\$325.00	Replaced
\$50,001–\$75,000	\$423.00	Replaced
\$75,001–\$100,000	\$455.00	Replaced
\$100,001–\$250,000	\$845.00	Replaced
\$250,001–\$500,000	\$1,170.00	Replaced
\$500,001–\$1,000,000	\$1,950.00	Replaced
\$1,000,001 +	\$1,800.00 +	Replaced
For each \$500k or part thereof over \$1,000,000	\$650.00	Replaced
<\$10,000 (Category 1)		\$304.00
<\$10,000 (Category 2)		\$473.00
<\$10,000 (Category 3)		\$608.00
\$10,001–\$20,000 (Category 1)		\$675.00
\$10,001–\$20,000 (Category 2)		\$675.00
\$10,001–\$20,000 (Category 3)		\$675.00
\$20,001–\$100,000 (Category 1)		\$743.00
\$20,001–\$100,000 (Category 2)		\$743.00
\$20,001–\$100,000 (Category 3)		\$743.00
\$100,001–\$500,000 (Category 1)		\$810.00
\$100,001–\$500,000 (Category 2)		\$1,215.00
\$100,001–\$500,000 (Category 3)		\$1,215.00

Resource Consent Fees Service	2009/10 Deposit / Fee	2010/11 Deposit / Fee
\$500,001–\$1,000,000 (Category 1)		\$1,890.00
\$500,001–\$1,000,000 (Category 2)		\$2,160.00
\$500,001–\$1,000,000 (Category 3)		\$2,430.00
\$1,000,001 + (Category 1)		N/a
\$1,000,001 + (Category 2)		\$2,500.00
\$1,000,001 + (Category 3)		\$2,500.00
Consent suspend fee (to review additional information). Charged per additional hour of officer re-assessment time.		\$135.00
Plan Check for National Multi-use approval fees (NMUA)		
Building Consent Fee, for applications using a NUMA (approved by Dept. of Building & Housing). Deposit of 3 hours, then hourly rate and charges apply after this. Fast Track – consents only – issued with 10 days (criteria applies, and applications will only be accepted on a case by case basis) Fast Track – consents only – issued with 5 days (criteria applies, and applications will only be accepted on a case by case basis)		Variable based on actual costs 2 x consent approval charges 3 x consent approval charges
Building Certificate (pre-requisite for liquor licence application)		
Where application received with application for town planning certificate		\$135.00
Where application received independently		\$225.00
Certificates of Acceptance		
If the certificate is NOT for work carried out under urgency (or other special circumstances) a 20% surcharge applies to the below fees. Includes deposit for inspections. Additional inspections charged at \$135 per hour.		
<\$5,000	\$458.00	Replaced
\$5,000–\$12,000	\$620.00	Replaced
\$12,001–\$25,000	\$653.00	Replaced
\$25,001–\$50,000	\$685.00	Replaced
\$50,001–\$75,000	\$783.00	Replaced
\$75,001–\$100,000	\$815.00	Replaced
\$100,001–\$250,000	\$1,238.00	Replaced
\$250,001–\$500,000	\$1,530.00	Replaced
\$500,001–\$1,000,000	\$2,310.00	Replaced
\$1,000,001 +	\$2,140.00 +	Replaced
For each \$500k or part thereof over \$1,000,000	\$1,010.00	Replaced
<\$10,000 (Category 1)		\$664.00
<\$10,000 (Category 2)		\$833.00
<\$10,000 (Category 3)		\$968.00
\$10,001–\$20,000 (Category 1)		\$1,035.00
\$10,001–\$20,000 (Category 2)		\$1,035.00
\$10,001–\$20,000 (Category 3)		\$1,035.00
\$20,001–\$100,000 (Category 1)		\$1,373.00
\$20,001–\$100,000 (Category 2)		\$1,373.00

Resource Consent Fees Service	2009/10 Deposit / Fee	2010/11 Deposit / Fee
\$20,001–\$100,000 (Category 3)		\$1,373.00
\$100,001–\$500,000 (Category 1)		\$1,440.00
\$100,001–\$500,000 (Category 2)		\$1,845.00
\$100,001–\$500,000 (Category 3)		\$1,845.00
\$500,001–\$1,000,000 (Category 1)		\$2,520.00
\$500,001–\$1,000,000 (Category 2)		\$2,790.00
\$500,001–\$1,000,000 (Category 3)		\$3,060.00
\$1,000,001 + (Category 1)		N/A
\$1,000,001 + (Category 2)		\$3,130.00
\$1,000,001 + (Category 3)		\$3,130.00
For each \$500k or part thereof over \$1,000,001	\$1,010.00	\$1,010.00
S77 Fees (building over two or more allotments)		
Processing time	\$130.00	\$135.00
Vehicle Access		
Linked to building consent or resource consent	\$260.00	\$270.00
Vehicle Crossing		
Initial inspection fee	\$130.00	\$135.00
Vehicle crossing inspection fee over 1 hour	\$130.00	\$135.00
Amended Plan		
Initial fee (includes 1 hour processing time)	\$197.50	\$202.50
Processing time over 1 hour	\$130.00	\$135.00
Marquee Licenses		
Consent processing	\$130.00	\$135.00
Inspection (per hour)	\$135.00	\$135.00
Compliance Schedule / Building Warrant of Fitness		
New compliance schedule (linked with Building Consent)	\$130.00	Replaced
New compliance schedule (linked with Building Consent). This is the minimum charge (based on one hour of processing), additional charges will apply for time taken over this, at \$135 per hour for additional hours		\$135.00
Additional charge per hour for new compliance schedule (linked with Building Consent)		\$135.00
Alterations to compliance schedule (linked to Building Consent)	\$97.50	Replaced
Amendments to compliance schedule	\$225.00	Replaced
Alterations & Amendments to compliance schedule (linked to Building Consent) will be charged on a time taken basis. At \$135 per hour of officer time		\$135.00
IQP Registration Fee (New & Renewal)	\$123.75	\$135.00
Building Warrant of Fitness – Annual Certificate	\$135.00	Replaced
Building Warrant of Fitness – Annual Certificate. This is the minimum charge (based on one hour of processing), additional charges will apply for time taken over this, at \$135 per hour for additional hours		\$135.00
Additional charge per hour for processing an Annual Certificate		\$135.00
Building Warrant of Fitness Inspection (per hour)	\$135.00	\$135.00

Resource Consent Fees Service	2009/10 Deposit / Fee	2010/11 Deposit / Fee
Fire Service		
Fire service review deposit, collected with consent		\$272.95
Structural fee / Producer statement		
Structural fee for checking elements of specific design on projects comprising structural work for:		Replaced
single element	\$395.00	Replaced
several separate element	\$560.00	Replaced
major design aspects on project valued under \$250,000	\$1,087.50	Replaced
Major design aspects on larger projects	\$1,747.50	Replaced
Structural fee for checking elements of specific design on projects comprising structural works, supported by a producer statement for:		Replaced
single element	\$196.50	Replaced
several separate element	\$278.75	Replaced
major design aspects on project valued under \$250,000	\$320.00	Replaced
Major design aspects on larger projects	\$402.50	Replaced
Structural fee deposits and additional charges		
Structural fee for checking elements of specific design on projects comprising structural works, supported by a producer statement from a Chartered professional engineer		
Deposit for Category 1 structural work (on Plan Reviews)		\$232.00
Deposit for Category 2 structural work (on Plan Reviews)		\$320.00
Deposit for Category 3 structural work (on Plan Reviews)		\$583.00
Deposit for Category 1 structural work (for Amended Plans)		\$261.00
Deposit for Category 2 structural work (for Amended Plans)		\$261.00
Deposit for Category 3 structural work (for Amended Plans)		\$348.00
Hourly Charge for Engineers (including internal overheads), over and above deposit		\$235.00
Hourly charge for Contract Management, over and above deposit		\$112.00
Deposit for all categories for structural checking not supported by a producer statement from a Chartered professional engineer		\$538.00
	2009/10 Fee	2010/11 Fee
Building Inspections		
Standard Inspection fee : 45 min inspection	\$101.25	Replaced
Final Inspection: 1 hour inspection	\$135.00	Replaced
Hourly charge: Deposit based on estimate of inspections required. Charges on basis of actual time.	\$135.00	\$135.00
Engineering inspections (not covered by a Producers Statement), including fire, engineering, structural engineering for unusual proposal, specific design	Actual costs plus \$90.00	Actual costs plus \$90.00
Special Activity and monitoring		
Hourly charge for officer time considering proposals and monitoring compliance		\$135.00

Development control and facilitation

We are increasing our fees for development control and facilitation work, including fees for consents, compliance monitoring and enforcement.

Resource Consent Fees Service	2009/10 Deposit / Fee	2010/11 Deposit / Fee
<i>The following four deposit fees have been amended to better reflect estimated officer time on consent applications. Final fees payable are on actual officer time, administration and other disbursement costs.</i>		
Pre-application meetings: planner / expert / compliance officer (2 hours total officer time free, then per hour).	\$130.00	\$135.00
Non-notified consent: subdivision and/or land use – deposit includes allowance for up to 8 hrs planner / advisor, 1 hr admin, \$45 disbursements	\$1,150.00	\$1,195.00
Limited notified consent: subdivision and/or land use – deposit includes allowance for up to 30 hrs planner / advisor, 8 hr admin, \$580 disbursements	\$5,000.00	\$5,190.00
Notified consent: subdivision and/or land use – deposit includes allowance for up to 75 hrs planner / advisor, 8 hr admin, includes \$1,500 towards cost of public notices and \$830 general disbursements.	\$12,500.00	\$13,015.00
<p>Note: The change for notified consents reflects an increase to the 35 deposit hours in 2008/09 to better reflect officer time and cost.</p> <p>All other approvals including: Non-notified resource consent application for earthworks only, Outline Plan approval; NES approval; Certificate of Compliance; Extension of time (s125); Change or cancellation of conditions (s127); Consents notices (s221); Amalgamations (s241); easements (s243), Right of Way or similar</p> <p>- up to 6 hrs Planner / Advisor, 1 hr admin, \$55 disbursements</p> <p>Certificates: Town Planning, Sale of Liquor, Overseas investments, LMVD</p> <p>- up to 2 hrs Planner / Advisor, 1 hr admin,</p> <p>Fast Track – non-notified consents only – issued with 10 days (criteria applies, and applications will only be accepted on a case by case basis)</p> <p>Fast Track – non-notified consents only – issued with 5 days (criteria applies, and applications will only be accepted on a case by case basis).</p>		
	\$900.00	\$935.00
	\$325.00	\$340.00
	2 x normal fee	2 x normal fee
	3 x normal fee	3 x normal fee

Resource Consent Fees Service	2009/10 Deposit / Fee	2010/11 Deposit / Fee
Additional Charges		
Additional hours (per hour):		
– All consents: additional processing hours (per hour) – planner/advisor / compliance officer	\$130.00	\$135.00
– All consents: additional processing hours (per hour) – administrative officer	\$65.00	\$70.00
Bylaw Application		
Applications relating to signs (Commercial Sex Premises) – up to 6 hrs	\$780.00	\$810.00
Compliance Monitoring		
Monitoring Administration of Resource Consents: subdivision or land use – minimum of 1 hr, (previously based on up to 2 hrs), – then based on actual time over and above that.	\$130.00	\$135.00
Additional hours (per hour): – planner / expert / compliance officer – administrative officer	\$130.00 \$65.00	\$135.00 \$70.00
Subdivision Certification		
<i>Below are minimum fees. Charges will be based on actual time if over and above that.</i>		
Stage certification: each stage for s223, s224(f), s226 etc – up to 2 hrs,	\$260.00	\$270.00
Combination of two or more Stage certifications: s223, s224(f), s226 etc – up to 4 hrs, (previously based on 3.5 hrs)	\$520.00	\$540.00
Certification s224 (c) – up to 4 hrs, (previously based on 2 hrs)	\$520.00	\$540.00
All other RMA and LGA certificates, sealing, transfer documents etc – up to 2 hrs – disbursements will be on-charged	\$260.00	\$270.00
Bonds: each stage of preparation or release – up to 2 hrs	\$260.00	\$270.00

Terms and late payment

Deposits and additional fees:

- As set out above, the fees are based around initial deposits with further charges to be invoiced if there is additional time spent processing requests or disbursements incurred. Initial deposits will be required prior to the processing of requests. Additional fees and refunds will only be payable / refunded for amounts greater than \$65

Terms for payment:

- Payment of additional fees are due by the 20th of the following month from invoice being processed. Where payment is not made by the 20th of the month following the date of the invoice, the customer agrees to pay council the following:
 - An additional / administrative fee of the lesser of 10% of the overdue amount or \$300
 - All costs and expenses (including debt collection or legal fees), incurred by the council in seeking to recover the over-due amount, and
 - Daily interest (rate of 15% p.a.) from the date of default

COUNCIL OUTCOMES INDICATORS

THE COUNCIL'S OUTCOMES ARE OUR OVERALL 10-YEAR ASPIRATIONS FOR THE CITY, DEVELOPED IN RESPONSE TO THE CITY AND REGIONAL COMMUNITY ASPIRATIONS. THESE OUTCOMES REFLECT THE AREAS OF THE CITY WE ARE ABLE TO INFLUENCE.

We have developed a set of indicators to assess achievement of these outcomes. Overtime we expect to see improvement across all areas.

The Council's outcomes are:

- Wellington will become more liveable
- Wellington will develop a stronger sense of place
- Wellington will become more compact
- Wellington will become more eventful
- Wellington will become more inclusive
- Wellington will become more actively engaged
- Wellington will become better connected
- Wellington will become more sustainable
- Wellington will become safer
- Wellington will become healthier
- Wellington will become more prosperous
- Wellington will become more competitive
- Wellington will become more entrepreneurial and innovative.

Within the **Governance** area, to monitor our progress we'll:

- Monitor the extent to which residents agree decisions are made in the best interest of the city.
- Monitor the extent to which residents understand how the Council makes decisions; and the extent to which residents feel they influence Council decision-making.
- Conduct interviews with our mana whenua partners about the Treaty partnership, and ascertain their satisfaction with their Council relationship and that Wellington is a great place to do business.

Within the **Environment** area, to monitor our progress we'll:

- Measure the number of hectares of open space land we own or maintain per capita; as well as the kilometres of managed tracks and walkways.
- Monitor residents' usage of the city's open spaces (including parks, Town Belt, reserves etc) and their perceptions that Wellington's natural environment is appropriately managed and protected.
- Record the number of hours worked by recognised environmental volunteer groups, as well as the number of bird species in selected areas.
- Monitor commercial and residential water consumption; freshwater quality and biological health (macro invertebrates); the total amount of waste sent to the landfill (per capita); energy use (per capita) and energy supply interruptions.
- Survey residents to find out what action they're taking to reduce waste from their homes (e.g. by recycling or composting), and what steps they're taking to reduce pollution of the stormwater network.
- Report the number of visitors to key natural environment attractions (including Wellington Zoo and Karori Sanctuary).
- Monitor our ecological footprint and the city's air quality (particulate matter).

Within the **Economic development** area, to monitor our progress we'll:

- Monitor the number of domestic and international visitors to Wellington and accommodation rates. Also monitor the number of domestic and international passengers entering Wellington Airport.
- Report the number of major conferences held in Wellington, as well as the number, and estimated economic contribution of, 'A-level events' held in the city.
- Monitor the number of New Zealand's top-200 companies based in the city, and monitor trends in net business growth (business enterprises' births and growths).
- Monitor employment trends and business numbers in retail, entertainment, service and knowledge sectors.
- Monitor trends in broadband usage and the fiscal value of cargo loaded and unloaded at the Wellington Seaport and Airport.
- Monitor trends in GDP and regional economic activity growth; the number of people employed by industry; the labour force participation rate; and the number of job vacancies.
- Monitor trends in household and personal income rates; enrolments in industry training; the number of businesses and employees in the research and development sector; and number of tertiary students enrolled in Wellington City and New Zealand.



Within the **Cultural well-being** area, to monitor our progress we'll:

- Monitor residents' and New Zealanders' perceptions that Wellington has a culturally rich and diverse arts scene; is the 'arts capital' of New Zealand; and is the 'events capital' of New Zealand.
- Monitor residents' frequency of engagement in cultural and arts activities.
- Report the number of businesses and employees engaged in the arts and cultural sector, as well as the number of events held at the city's key venues.
- Survey residents to find out what percentage think the city's local identity is appropriately valued and protected.
- Monitor the number of national arts and cultural organisations and professional and amateur theatre groups based in Wellington.

Within the **Social and recreation** area, to monitor our progress we'll:

- Report resident usage of libraries (including frequency); and resident usage of WCC community and recreation facilities.
- Monitor residents' perceptions of feeling a sense of community with others in their neighbourhood; how important they feel a sense of community in their local neighbourhood is; their satisfaction with services and resources provided by WCC to encourage strong and thriving communities; and their awareness of community support offered by WCC.
- Monitor residents' perceptions of their 'quality of life'; and the types of social networks they belong to.
- Survey residents to ascertain their frequency of physical activity; any barriers preventing participation in recreation activities; and their perceptions that Wellington offers a wide range of recreation activities.
- Measure trends in local and central government housing provisions as a proportion of all rented property.
- Monitor trends in residents' life expectancy; and incidence of the most prevalent food-borne and water-borne diseases.
- Monitor recorded crime and resolution rates in the city, as well as residents' perceptions of safety in the city and suburban areas (day/night), and what city safety issues are perceived to be most concerning.
- Ascertain the proportion of residents with emergency items at home, and an emergency plan.

Within the **Urban development** area, to monitor our progress we'll:

- Survey residents to understand perceptions of the city being a great place to live, work and play; their sense of pride in the way the city looks and feels; and their perceptions that heritage items contribute to the city's and local communities' unique character.
- Monitor trends in population density throughout the city.
- Monitor the value of residential and commercial building consents.
- Monitor trends in building density throughout the city, and the proportion of houses within 100m of a public transport stop.
- Report the number of identified earthquake-prone buildings that have been strengthened.
- Identify residents' perceptions of urban design/urban form safety issues (i.e. graffiti, vandalism, poorly lit public spaces).
- Monitor New Zealanders' perceptions that Wellington is an attractive destination.

Within the **Transport** area, to monitor our progress we'll:

- Monitor residents' perceptions that the transport system allows easy access to the city; that the transport network allows easy movement around the city (by car or on foot); that public transport is convenient and affordable; and that peak traffic volumes are acceptable.
- Report the total amount of fuel used on Wellington's roads (per capita); the number of public bus users; and the mode of transport residents use to access the city (e.g. car, bus, train, walking, cycling).
- Monitor the city's air quality (i.e. nitrogen dioxide, carbon monoxide, and particulate matter).
- Monitor residents' perceptions of barriers to using preferred method of transport.
- Report residents' satisfaction with the reliability and frequency of public transport.
- Report the number of road crashes and the social costs of those crashes.
- Monitor the amount of cargo loaded and unloaded at the Wellington Seaport and Airport.

We've also developed a set of technical measures which assess achievement of specific Council activities. These activity performance measures are detailed within the "Our Activities in Detail" section of this plan. Activity performance measures complement the above Council outcome indicators, and collectively will be reported annually.

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ISBN 978-1-877232-59-6

Published by Wellington City Council,
101 Wakefield St, Wellington, NZ.

Photography by Neil Price, Justine Hall, Tessa Chrisp, Joseph Kelly and John Serepisos.

Printed using vegetable-based inks on paper sourced from sustainably managed forests.

The Annual Plan 2010/11 was adopted by Council on 25 June 2010 in compliance with the Local Government Act 2002.