



## SETTLEMENT SUPPORT NEW ZEALAND

### Have you recently arrived in New Zealand?

Settling into a new country is not always easy and the biggest challenge can be to know where to find all the information that you automatically knew in your own country.

That is where Settlement Support New Zealand (SSNZ) can help. It provides easy access to the information that you need about the services that are available in your local area to support your settlement.

### What is Settlement Support New Zealand (SSNZ)?

Settlement Support New Zealand is a government-funded initiative designed to help you settle in your local community

There are 19 local Settlement Support initiatives around New Zealand and each SSNZ site can provide you and your family with local information, and connect you with services that you may need to support your settlement.

For contact details of SSNZ initiatives around the country, visit [www.immigration.govt.nz/settlement](http://www.immigration.govt.nz/settlement).

### How Does SSNZ Work?

- It identifies the settlement needs of newcomers and services to meet them
- It connects newcomers with information and services that support their settlement.
- It supports local services to meet the settlement needs of newcomers
- It provides a clear point of contact to inform newcomers about settlement information

### SSNZ in Wellington City

SSNZ in Wellington is based at Wellington City Council. You can get settlement information by telephone, email or by visiting the contact point in the City Council Service Centre. Our contact hours are 10am-4pm Monday to Friday. You can also phone to arrange a specific time to meet with our Settlement Information Officer who has all the up to date information required.

Contact details:

Email: [settlementsupport@wcc.govt.nz](mailto:settlementsupport@wcc.govt.nz)

Phone: 0800 SSNZ 4U (0800 776 948)

Address: City Service Centre,  
Ground Level,  
101 Wakefield Street,  
Wellington