
THE COMMUNITY OUTCOMES DEVELOPMENT PROCESS

1. Purpose of Report

To present to the Tawa Community Board for comment, the draft community outcomes that officers have compiled from the results of previous consultation exercises and from a series of residents' focus groups and agency meetings.

2. Recommendations

It is recommended that the Board:

- 1. Receive the information.*
- 2. Review the draft community outcomes for Wellington city (Appendix 1) and provides feedback as part of the city-wide consultation process.*

3. Background

Community outcomes have been an important part of the planning process in the city for a number of years. In the mid-1990's the Council completed a planning exercise called *Our City ~ Our Future*. The outcomes resulting from that exercise have been modified over time, but have been a useful starting point for this year's community outcomes process.

Now, legislation requires each Council to establish a process to develop community outcomes. The aim is to develop outcomes that reflect a broad consensus view from the widest possible cross-section of the city's residents, groups and businesses.

The Council's role is to design and facilitate this process. The outcomes themselves belong to the city's residents, groups and businesses and they will influence the strategic direction of Wellington city for the coming ten years and beyond.

This process aims to:

- clarify what Wellingtonians really want their city to be in the coming years
- promote debate about citywide needs and priorities
- guide the Council and other agencies in the city in setting their priorities
- provide opportunities for agencies to work in collaboration to reduce any unnecessary duplication in services and secure a prosperous future.

The results of this community outcomes process will help shape the city's overall direction for the next few years. The results will also be passed on to other agencies that play an important part in our quality of life - from the Government to schools and universities; health services and the Police, and transport agencies - with the aim of influencing how they deliver services to Wellingtonians.

5. Discussion

The draft community outcomes are attached in Appendix 1. These have been drawn together from the results of previous consultation exercises and from a series of residents' focus groups and agency meetings.

In addition to drawing on previous exercises, the Council have met with agencies (such as government departments, community organisations and utility companies) and commissioned an independent research company to run six focus groups. These steps provided a broad picture of what currently exists in Wellington and a sample of what people desired for the city.

The Council then commissioned an independent facilitator to host a review panel made up of residents and representatives from a cross-section of organisations. This panel reviewed the issues and themes that had been raised and collated them into a set of outcome statements.

This set of outcomes is being consulted on from 19 July - 23 August 2005. The results will be collated and presented to the review panel that will set the final outcomes in September.

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APPENDIX 1 - DRAFT COMMUNITY OUTCOMES

ENVIRONMENT

1. Wellington's sustainable environment protects and showcases biodiversity including indigenous biodiversity and natural landforms, original Wellington plant species and communities, while maintaining bio-security and reducing pests.
2. We make full use of alternative energy and waste resources, including wind, sun, biodegradable and recyclable resources, and efficient use of energy and scarce resources.
3. Existing open and coastal spaces are protected through sensitive planning processes; we make superb and creative use of our public spaces, including transport corridors, and ensure access opportunities for enjoying our natural heritage.
4. Our community is well educated about the environment with life long opportunities for learning.
5. Quality, well maintained infrastructure for network utilities, public transport and other facilities supports Wellington's long term environmental health.
6. Communities, agencies and industries are well prepared and coordinated to deal with any threat or emergency.

ECONOMY

1. Wellington is New Zealand's capital city - housing, supporting and friendly to, central Government and its constituent parts.
2. Wellington has a diversity of vibrant, internationally competitive businesses and industries of all sizes, with multiple overlapping projects and sustainable professional opportunities for Wellingtonians, including encouragement, development and investment in niche and boutique sectors, such as arts and film.
3. Wellington's excellence as a centre for education, skill development and training increases productivity, attracts and retains young people including international students, promotes entrepreneurship and enables talents of all ages to be developed.
4. Wellington is a prime tourist and conference destination that is easy to get around, with diverse and changing attractions that fit and highlight Wellington's best features.

SOCIAL

1. A wide range of educational opportunities are available throughout people's lives, supporting positive, enjoyable learning experiences.
2. High quality of life includes people creating life/work balance, being healthier and happier than in the past, and resilient and adaptable to change.
3. Wellington is a dynamic, multicultural city where we respect and celebrate our cultural diversity and promote interaction amongst cultural groups.
4. Wellington is seen and experienced as a safe city, in private and public spaces and on roads. It's easy and safe for commuters to walk to work, and children to walk to school - the city centre is pedestrian friendly.
5. Education facilities for young people and health services for all are accessible and integrated in their communities.
6. The built and natural environments enable access and mobility for all ages and abilities, and development takes account of changing needs.
7. Leisure, social and education activities and opportunities encourage young people to make positive choices.
8. We have responsive social services and a strong volunteer sector.

CULTURE

1. Wellington has a heart and strong sense of place as the harbour city ringed by green hills, with distinctive architecture, art and history, and is New Zealand's arts and culture capital.
2. Our multicultural city cherishes differences, diversity, innovation and cultural excellence.
3. Wellington has a unique range of accessible, flexible and affordable venues for different kinds of events to suit our cultural diversity.
4. Wellington feels creative, artistic and vibrant, and celebrates its regional art and heritage, while fulfilling its central role in our national identity.
5. Participation in cultural activities is high as people feel inspired, empowered and enabled.
6. Tangata whenua and our multicultural diversity are recognised and valued, and reflected in our city's culture.

TRANSPORT

1. Wellington's transport system is equitable, efficient and sustainable; supports a range of alternatively powered and different travel modes, and is the result of a strong relationship with central Government and sound investment from appropriate sources.
2. Strong, integrated, well planned public transport infrastructure is seamless, easy to use and attractive (e.g. with integrated ticketing, GPS real time vehicle arrival information, cross suburb transport, accessible vehicles and well maintained facilities).
3. Wellington is a pedestrian friendly city (e.g. including separate cycle and pedestrian paths and sheltered walkways).
4. Access into and out of the central city is secure, with reduced bottlenecks, enabling sufficient servicing and management of heavy traffic.

URBAN DEVELOPMENT

1. Urban development supports and develops Wellington's uniqueness as a walkable, compact harbour city and public waterfront; protecting iconic and heritage built features and neighbourhood character areas (e.g. inner city and rural), and encouraging the development of stunning public buildings.
2. Urban renewal strengthens the heart of Wellington, enhances visual amenity/looks great, maintains heritage features, balances environmental considerations and encourages many different uses of public spaces.
3. Different types of buildings, housing and open spaces cater for and attract young people and different socio-economic and ethnic groups, and the aging population.
4. Affordable public housing is provided to meet needs.
5. Energy efficiency is an enhanced feature of Wellington's urban development and buildings.

COMMUNICATION, PARTICIPATION AND GOVERNANCE

1. We have a culture of open and honest, no-surprises consultation involving all age groups that is genuine, timely and well informed; submissions are taken account of and there are consequent actions, including compliance with legislation.
2. Wellington is inclusive and welcoming to all parts of the community, including all ages and cultures.

APPENDIX 1

3. Appropriate information is easily accessible and enables participation in the community.
4. Our diverse media are strong, supported by the community and accessible to all people. This includes different radio stations, libraries, notice boards, television, local papers, community centres, websites and citizens' advice bureaux.
5. Street signage is clear, stylish and easy to follow.
6. Wellingtonians believe they can make a difference, are active and involved, look after the environment, and work with others to make things happen.
7. The Treaty partnership is acknowledged in processes and young people are involved in creating the future.

RECREATION

1. Wellingtonians enjoy recreation and are the most active in New Zealand. Our high participation in recreation includes physical activities, social interaction and education, enhancing personal development and quality of life.
2. Opportunities for active and passive recreation are diverse, safe, affordable, accessible and attractive, and communicated to people via a wide range of ways.
3. There is efficient and appropriate provision in the community of multiple-use indoor and outdoor facilities and spaces including sports fields, the waterfront, community and recreation centres, libraries and pools.